

SSM INSTITUTE OF ENGINEERING AND TECHNOLOGY

Dindigul – Palani Highway, Dindigul – 624 002.

Phone: 0451-2448800-99 (100 Lines) Fax: 0451-2448855

Email: ssmiedgl@gmail.com Website: www.ssmiet.ac.in

12	05.03.22	Machanaguru	Canteen Hygiene	Immediately informed to the canteen incharge for corrective measures and to maintain the same without fail.	
13	04.03.22	R.Vijay	Canteen food quality		
14	05.03.22	Aswath	Requirement of lift in Mechanical department.	Grievance is reported to administration.	
15	05.03.22	Arun Prasad	Bus stop at vadamadurai	Bus route is extended upto Vadamadurai	
16	04.03.22	Karventhan	Additional classes needed for 4 credit papers	Arranged the special classes	
17	05.03.22	Aravindh	Request for Handwritten notes	Handwritten notes given for all subjects	
18	04.03.22	S.Bharath	Value added course are needed.	Efforts are underway to conduct value added courses.	
19	05.03.22	Naveen	Question bank and additional notes	Question bank is given to the students	
20	04.03.22	S.Sanjeevi	Additional bus required for the Begambur route	Based on the request, one more bus is provided in this route	
21	05.03.22	C. Mahavishnuvarman	Want to Change the Project batch group	New Batch allotted	
22	05.03.22	C. Mahavishnuvarman	Want to Change the Project batch group	New Batch allotted	
22	05.03.22	M.Muthamiz Selvan	More tests need to be conducted apart from Internal tests	More tests are conducted in regular intervals	


Coordinator – Grievances Cell


PRINCIPAL



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GRIEVANCES AND ACTION TAKEN ACADEMIC YEAR 2021-2022

S.No	Date	Name	Nature of Grievance	Action Taken
1	05.03.22	Monish .M	Handwritten notes	Handwritten notes given for all subjects
2	04.03.22	Rishikumar.K	Appreciation about infrastructure of college	Appreciation acknowledged.
3	04.03.22	Chiratha Raja.J	More tests need to be conducted apart from Internal tests	More tests are conducted in regular intervals
4	05.03.22	Janani.S	Restroom hygiene and breakage of door locks	The issue is informed to home keeping department. [PRO]
5	05.03.22	Pavithra.R	Book bank, Question bank and more tests need to be conducted	Book bank questions are given
6	04.03.22	Mohammed Ifan.A	Duration of courses for Math, EMT, EDC and EMI needs to be increased	Extra offline class are conducted for the students
7	05.03.22	Vignesh.M	Need Extra practical sessions for all the labs.	Students can practice their exercises with the help of lab incharge faculty members
8	05.03.22	Priyadharashini.A	Canteen Hygiene	Immediately informed to the canteen incharge for corrective measures and to maintain the same without fail.
9	05.03.22	Saran Pandian.S	Bus stop near St.Mary's church, near Mission hospital, Madurai	Due to bridge construction and traffic issue, we are not able to provide bus at that stop
10	05.03.22	Madheshkumar.S	Restroom hygiene and breakage of door locks	The issue is informed to home keeping department. [PRO]
11	05.03.22	S.John Praveen	Question bank and additional notes	Question bank is given to the students



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GRIEVANCES AND ACTION TAKEN ACADEMIC YEAR 2021-2022

S. No	Date	Name	Nature of Grievance	Action Taken
1	06.03.22	Maintenance workers & Cleaning Staffs	Requested to get advance amount during family function, festivals, etc.,	Permission given to get advance amount during festivals, family functions, etc.,
2	04.03.22	All department lab technicians	Requested permission for taking Full body check	Permission given for the same to do it immediately
3	04.03.22	R. Thiruppathi, Technical Assistant/Civil	Requested for reduction of salary amount in 3 installments for leave taken during illness.	Necessary steps will be taken to reduce the pay in installments
4	06.03.22	Maintenance workers	Advance amount during festival season	Request approved to get advance amount during festivals


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